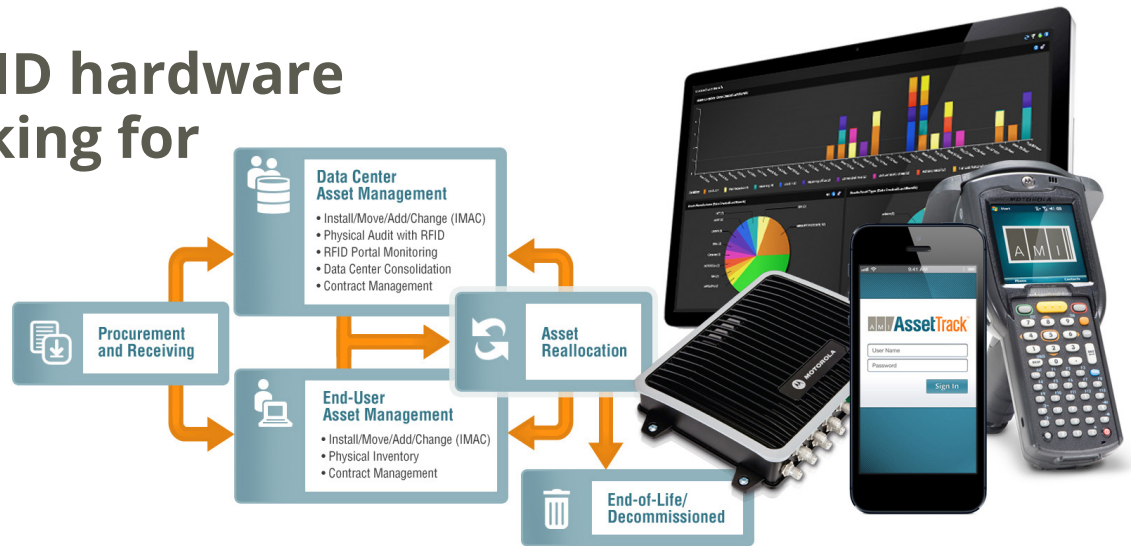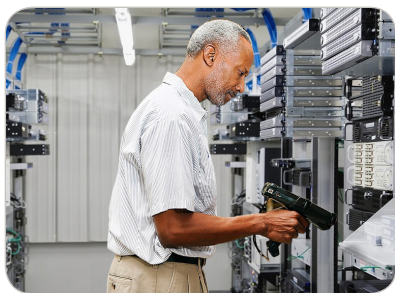# AMI AssetTrack® | servicenow®

Barcode & RFID hardware lifecycle tracking for ServiceNow

Collect and maintain complete, current and accurate hardware asset data in ServiceNow with AMI's industry-leading asset tracking solution.
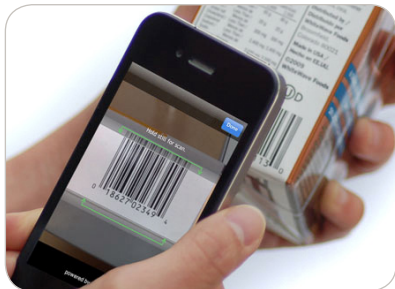
Procurement and Receiving

Data Center Asset Management
- Install/Move/Add/Change (IMAC)
- Physical Audit with RFID
- RFID Portal Monitoring
- Data Center Consolidation
- Contract Management

End-User Asset Management
- Install/Move/Add/Change (IMAC)
- Physical Inventory
- Contract Management

Asset Reallocation

End-of-Life/ Decommissioned

RECEIVING

AssetTrack® automates receiving new assets at the receiving dock with handheld barcode and RFID scanners integrated with the ServiceNow repository. When integrated with ERP systems, PO information is delivered directly to the handhelds, instantly alerting users and asset managers of any discrepancies between what was ordered and what was shipped. Finally, AssetTrack® updates both the ERP and ServiceNow systems, receipting line items in the ERP and populating the ServiceNow repository, ensuring alignment between financial and operational systems via a common mobile receiving interface.

DATA CENTER ASSET MANAGEMENT

AssetTrack® automates data center hardware asset tracking and audit via handheld barcode & RFID readers, cutting the time to perform data center inventories by an order of magnitude over manual methods. Fixed readers, positioned at entrances and exits, detect assets moving in and out of the center, automatically updating the asset repository and notifying appropriate personnel. Technicians can use handheld RFID scanners or smartphones to quickly install, move or view racked asset information from ServiceNow. As with all AssetTrack® data collection, exceptions are instantly identified and resolved, resulting in 100% database accuracy.
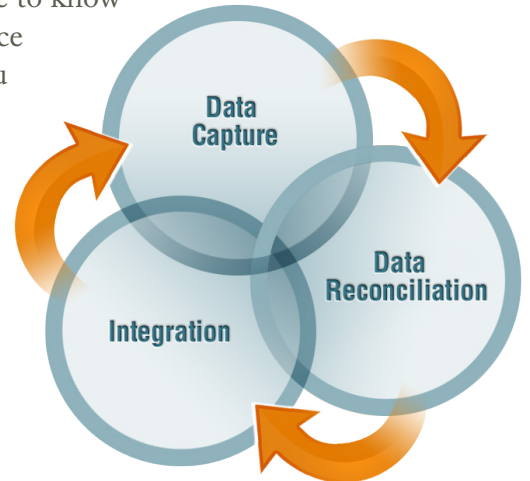
TRACKING IN THE FIELD

AssetTrack® smartphone apps for iOS, Android, Windows Phone, and Blackberry enable every user in your organization to quickly scan, lookup and update asset information from any device, anytime, anywhere. All apps support integrated security and encrypted communication with the server. No data resides on the device ensuring enterprise data is fully protected. All asset updates pass through the AssetTrack® Queue for validation and approval, giving asset managers absolute control over what updates are applied to ServiceNow.

AMI

THE AMI ADVANTAGE - More than just technology

Anyone can implement a barcode reader, but it takes real-world experience to know how to implement the technology effectively. AMI's 12+ years of experience with hardware lifecycle management make us the right partner to help you establish an end-to-end lifecycle tracking solution that is guaranteed to deliver accurate information.

AMI's professional consulting services will partner with you to implement a powerful hardware asset management solution that is seamlessly integrated with your ServiceNow environment. With our world-class AssetTrack® software, and all the hardware, tags and accessories needed, AMI delivers robust, efficient and auditable data collection, reconciliation and auditing processes that maintain hardware asset data accuracy.

AssetTrack® Features

DATA CAPTURE

- Customizable mobile data collection apps for all platforms
- Role based security
- Passive and Active RFID reader support
- Bluetooth/USB-connected barcode scanners
- Spreadsheet import
- Programmable data import API

DATA RECONCILIATION

- Automatic, configurable data validation
- Exception queue interface
- Data accuracy auditing
- User activity reporting

INTEGRATION

- Active Directory or AssetTrack user authentication
- Real-time, configurable ServiceNow integration
- ERP system integration
- File import/export system

SUPPORTED MOBILE PLATFORMS

- iOS 7.1+
- Android KitKat+
- Windows Phone 8+
- Blackberry 10+
- Windows Mobile 6.5+

ON-PREMISE SYSTEM REQUIREMENTS

- Windows Server 2008+
- SQL Server 2008+
- HTTP 80/443
- 128-bit SSL certificate
- Active Directory

CLOUD OR ON-PREMISES IMPLEMENTATION

AMI can set up a hosted instance of AssetTrack® and integrate it with your asset repository instance within 2-3 business days. On-premises implementations are available as well, with easy installation in a standard Windows Server/SQL Server environment.

AMI customers across the spectrum know the importance of IT asset tracking – airlines to banks, academics to retail, commercial and government. This wide diversity of clients is testament to the exceptional versatility of the AssetTrack® system.

For more information please call 877.297.7618 or email: info@amitracks.com | amitracks.com